



17 July 2024

Dear Valued Wholesale Partner,

RE: 2G and 3G Migration Programme

In September 2022, the Department of Communications and Digital Technologies (DCDT) indicated its intention to phase out 2G and 3G networks. Subsequently, the South African Government has finalized the spectrum policy. This policy states that all 2G and 3G networks will be shut down by December 2027. The Policy also indicates the prohibition of type approval of new 2G and 3G only devices by September 30, 2024. It also pushes for the prohibition of the activation of 2G and 3G only devices on all networks by December 31, 2024. Although this process will affect customers, MTN is committed to working with our partners to ensure minimal impact during the transition.

The 2G and 3G Migration Programme impacts all areas of our business as it entails the decommissioning of all legacy devices that run on the 3G Network. This includes but is not limited to:

1. Smartphones that are limited to the 3G network.
2. All car tracking devices that are limited to the 3G network.
3. All IoT devices that are limited to the 3G network.

MOBILE TELEPHONE NETWORKS PROPRIETARY LIMITED (Registration number: 1993/ 001436/07)

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Executive¹ Zimbabwean² German³
Company Secretary MMF Rantofi
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In parallel with the 3G migration process, MTN is assessing the viable dates to migrate users on the 2G network, and engagements to migrate the 2G Network services will be communicated in due course.

MTN will continue to deliver excellent 4G and 5G network connectivity throughout the migration process. With more than 96% LTE coverage and the widest 5G network coverage in the country, MTN is consistently recognized as *"The Best Mobile Network"* in South Africa.

For more information on the migration programme, please do not hesitate to contact your Account Manager.

Regards,

A handwritten signature in black ink, appearing to read "Sham Pillay", with a stylized flourish at the end.

Sham Pillay

General Manager: Managed Networks

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